



PURCHASE REQUISITION

WORLDWIDE BUSINESS SOLUTIONS

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Purchase Requisitions links Purchase Management to Distribution Requirements Planning, Material Requirements Planning, Master Production Scheduling, Inventory Management and Advanced Sales Order Processing, fully supporting the exchange of orders with suppliers operating in multiple currencies.

System21 Customer Service & Logistics solutions help balance the often conflicting targets of maximising customer service and minimising cost. Through the use of the powerful functions provided and timely communication of key performance measures, logistics performance is optimised and customers' demands met.

Developed to support a supply chain philosophy, the comprehensive range of facilities for recording and processing customer demand (and satisfaction) provides the key activities for the accurate and flexible control which is essential for effective and efficient customer service.

The timely provision of accurate strategic information allows for more informed business decisions. For example, precise forecasting and enterprise resource planning, based on a detailed sales history, make it possible to predict customer demand across multiple supply centres faster and more accurately.

KEY FEATURES/BENEFITS

- integrated with other System21 applications
- supports enterprise-wide organisations
- requisition types include stock, capital goods, non-stock and services requisitions can be created automatically from logistics and production planning applications (DRP, MPS, MRP) or from inventory re-ordering rules
- requisitions can be created for external purchasing or internal transfer
- requisitions can be created from Advanced Sales Order Processing for back-to-back ordering, including direct delivery from supplier to customer



SYSTEM21 CUSTOMER SERVICE & LOGISTICS SOLUTIONS HELP BALANCE THE OFTEN CONFLICTING TARGETS OF MAXIMISING CUSTOMER SERVICE AND MINIMISING COST.

- requisitions of all types can be manually raised
- automatic requisition authorisation is available, based on spend limits for each requisitioner, with unauthorised requisitions sent to the requisitioner's supervisor for review
- requisitioning is fully integrated with the Purchase Management database, providing support for buying decisions
- many requisitions can be consolidated onto a single purchase order, reducing order placement costs and achieving bulk purchasing discounts
- unsourced requisitions are highlighted for prompt action by the buyer the creation of orders from planning suggestions can be fully automated, with user intervention by exception
- requisition confirmation provides for quick review and progression of outstanding requisitions; multiple selection criteria make it easy to focus on the required set of requisitions
- a requisition inquiry enables the original requisitioner or requesting department to check on progress, including a link to inquire on the purchase order, expected and actual receipts
- free-format text can be entered on each requisition and optionally carried over to the purchase order lines.



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